

PROSPECTS 5.0 Industry 5.0 Wiki

Did You Know Series

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Task 5.2

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Industry 5.0 Leverages Emotional Intelligence to Enhance Workforce Performance

Did you know that emotional intelligence (EI) plays a crucial role in boosting organizational success in Industry 5.0 by enhancing workforce productivity?

Industry 5.0 prioritizes the synergy between human emotions and technology, recognizing that emotional intelligence is essential for effective decision-making and teamwork. By integrating emotional competencies like emotional recognition and control, workers in Industry 5.0 environments are better equipped to collaborate with both their peers and advanced machinery, resulting in improved performance across industries.

Source: Chin, S. T. S. (2021). Influence of Emotional Intelligence on the Workforce for Industry 5.0. *Journal of Human Resources Management Research*, Vol. 2021, Article ID 882278, 7 pages. DOI: 10.5171/2021.882278

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